
Healthy Work Environment Assignment**Student Name:**

- 1. The Joint Commission has identified five categories of workplace violence. Please identify the five categories and provide an example of each. (10 points)**
 - a.
 - b.
 - c.
 - d.
 - e.
- 2. List three organizational factors that can lead to workplace bullying. (10 points)**
- 3. The American Nurses Association has developed Civility Best Practices for Nurses. Please list five of the best practices. (10 points)**
- 4. Describe in 2-3 sentences costs of incivility to an organization or hospital. (10 points)**
- 5. Discuss how incivility in nursing and healthcare affects patient safety? (10 points)**
- 6. Identify and describe two strategies you can implement to decrease or prevent incivility in your work environment. (10 points)**
- 7. DESC is a component of TEAMSTEPS and is a strategy to address incivility. Identify each component of DESC. (10 points)**

D:

E:

S:

C:
- 8. Please list your Clark Incivility Score and what the score represents. (10 points)**
- 9. Briefly describe any instances of incivility you have experienced or witnessed. (10 points)**

- 10. If you could re-visit the situation described above, would you do anything differently? Discuss how one of the strategies learned in this course could have been implemented. (10 points)**