**Case 4, page 444 "Diego Curtiz at Highland State University", of the book Organizational Change , AN ACTION-ORIENTED TOOLKIT 3e**

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ASSIGNMENT: Read Case 4, page 444 in the text: **Organizational Change An Action-Oriented Toolkit**. Submit at least 2-3 pages answering the questions in Part 1 on page 248.

Read Case 4 on page 444 "Diego **Curtiz at Highland State University**" and consider the following questions:

* What has Diego Curtiz done well in managing the SSA project?
* Where could Curtiz have done better in managing the SSA project?
* What challenges does Curtiz face now that the SSA implementation is at its midpoint?
* What does Tainer mean when she tells Curtiz "You have *got* to get Ken on board"?  Do you agree with her?
* What should Curtiz do next regarding Ken Cullen?