

INSTRUCTIONS: HCMG 6850 Final Exam **Individual** Written Assignment (10 course points) **Spring 2022**

For **spring 2022**, the individual written assignment for this course consists of three parts where you first watch and/or read materials that relate to your coursework. After that review, you will then write a narrative response to my questions concerning those materials while connecting them with real life experiences and expectations and other coursework subject matter.

There are three written parts, the first, on Goldratt, is worth two points and the last two (one on Senge and the other Deming) are four points each. Each part is completed using the second WORD file and reported by renaming your WORD file with your name in front. The file is now YOURLASTNAME-HCMG6850-**Spring2022**-Final-Written-Exam. Just save it by replacing YOURLASTNAME with your last name as a WORD file. Do NOT use your name in your response since it is being submitted to Turnitin. Do double space and use Times Roman 12 point type with one-inch margins and report the word count for each part...it is setup that way.

Do note you must **completely address** each of the questions in a **narrative manner** (not bullet points) AND meet the word count for the questions for each of these three parts to achieve full credit. Please **do not** use quotes. I want to hear your thoughts and thinking; therefore, citations and references are not necessary or allowed for these assignments. This work is to be completed individually and NOT by a team effort...**just like an in class essay**. However, this is an open book assignment.

Do submit your renamed WORD document into the D2L assignment dropbox *no later than Wednesday, May 4, 2022, 11:59 pm.* No other format but WORD will be accepted.

Again, be sure to do a word count using WORD (click the "Review" tab, highlight the text, and click "Word Count") and place this number in the designate space for each question. AGAIN, do not use your name in the paper as it being submitted to Turnitin...your name in the filename is sufficient.

The three assignments follow. They are repeated in the WORD file but are **given here as a summary**. **Submit using the WORD file.**

1. GOLDRATT—Watch the YouTube videos on TOC by Goldratt and the Goldratt Institute.

- What to Change: <https://www.youtube.com/watch?v=prrA-onO0Nc>
- Constraint-Based Decision Making: <https://www.youtube.com/watch?v=4RfKBZ7WNWk>

After watching the YouTubes, please answer the following questions:

- 1.1. Do you agree or disagree with Goldratt on how to determine "What to change?" Why or why not? Would this work in your organization? What change would have to occur for this type of thought process to work in your organization?
- 1.2. You have been introduced to "constraint-based decision making" in this class. What would it take for this kind of decision making to occur in healthcare organizations? Do you think this style of decision making would work? Why or why not?

This assignment is worth two points. The question response will be between **250-500** words as indicated in the assignment file.

2. SENGE—Watch the YouTube with Peter Senge.

- First Four Disciplines: https://www.youtube.com/watch?v=5wvJRL0a1Cg&feature=emb_rel_end

After watching the YouTube, please answer the following questions:

- 2.1. What problem at work can you use the concepts of systems thinking and learning organizations to address?
- 2.2. What system is causing these problems and why does the information provided above help resolve the issue?
- 2.3. What are you planning to change the system to in order to stop the problems from being created?
- 2.4. What are the steps you are going to use to change the system?
- 2.5. After making the changes, how will you know that the changes worked? By what method will you evaluate the "new" system to see if it meets your expectations?

This assignment is worth four points. The question response will be between **500-1000** words as indicated in the assignment file.

3. DEMING—Watch the YouTube roundtable discussion on putting Deming to work in your organization.

- Values, Leadership, & Implementing the Deming Philosophy: <https://www.youtube.com/watch?v=bu7JMAQggo>

After watching the YouTube, please answer the following questions **WITH input from Senge and Goldratt** as well:

- 3.1. What is the main problem at work that you can use this information to address before starting a Deming transformation?
- 3.2. What system is causing this problem and why does the information provided above help resolve the issue?
- 3.3. What are you planning to change the system to in order to stop the problem from inhibiting the transformation?
- 3.4. What are the steps you are going to use to change the system?
- 3.5. After making the changes, how will you know that the changes worked? By what method will you evaluate the "new" system to see if it meets your expectations?

This assignment is worth four points. The question response will be between **500-1000** words as indicated in the assignment file.

Note: The total paper is from five to ten pages in length given the word counts. One page is approximately 250 words.