**Reading**

U.S. Department of Health and Human Services Office of Inspector General. (2016, February). [*HealthCare.gov: CMS management of the federal marketplace*](https://oig.hhs.gov/oei/reports/oei-06-14-00350.asp)(Publication No. OEI-06-14-00350). https://oig.hhs.gov/oei/reports/oei-06-14-00350.asp

**Instructions**

Review the HealthCare.gov case study. (*Note*: You may [download a copy of the full report as a .pdf file (Links to an external site.)](https://oig.hhs.gov/oei/reports/oei-06-14-00350.asp) from the "related content" section at the Office of the Inspector General (OIG) website.)

Provide an analysis of the project and the schedule, including some of the things that went right and some of the things that went wrong. Communicate how you would have done things differently. What do you think the constraints might have been that forced some of the issues that arose? Could they have been avoided, or was there too much already happening to fix any problems?

*Your paper should be written in the form of an output of lessons learned with clear recommendations to management.*

**Formatting**

* *Length*: Your paper should be approximately 6-8 pages in length (double-spaced, 12-point font, with one-inch margins). Keep in mind the title page and reference page are not included in the page count of content. Points will be deducted for papers that exceed the specified length (see rubric below for more details).
* *Adapted APA*: Please adhere to the APA format guidelines for headers, spacing (double spaced), and citations.

**Resources:**

<https://oig.hhs.gov/oei/reports/oei-06-14-00350.asp>