Week 9 Discussion

Key Performance Indicators

In the Organizational Snapshot you created for Assignment 1, your identified Key Performance Indicators your organizations measures itself against. After exploring the topics we have covered in this course, and reviewing the Baldrige Excellence Framework, how do you feel about these performance metrics? Are they the right ones? Would you make any changes or additions? Explain.

Week 10

*Your Big Idea*

You have been invited to speak at the upcoming National Leadership in Healthcare Innovation Conference. The committee members have asked you to give a presentation on innovative ideas that will transform your organization and explain how these ideas could be applicable in other organizations.

* What is the main innovation (AKA “Big Idea”) you would build your presentation around and why?
* What recent stories from the Wall Street Journal or other reputable publication would you use as illustrations to support the main themes of your presentation?
* What are the costs and benefits of your Big Idea?