**Instructions – PLEASE READ THEM CAREFULLY**

* The Assignment must be submitted on Blackboard (**WORD format only**) via allocated folder.
* Students are advised to make their work clear and well presented, marks may be reduced for poor presentation. This includes filling your information on the cover page.
* Students must mention question number clearly in their answer.
* Late submission will NOT be accepted.
* Avoid plagiarism, the work should be in your own words, copying from students or other resources without proper referencing will result in ZERO marks. No exceptions.
* All answered must be typed using **Times New Roman (size 12, double-spaced)** font. No pictures containing text will be accepted and will be considered plagiarism).

**Learning Outcome:**

* Demonstrate the concept of operations functions, supply chain strategy and issues required for a new production design.
* Exhibit the factors to determine the production and service processes.
* Demonstrate process-flow analysis, process design solutions, operations strategies in the business operation.

**Assignment Question(s):** **(Marks 5)**

1. Describe the nature of operations management in the following organizations. In doing this, **first** describe the operation process of the production system. **Second**, identify operations decisions. (Marks 3) (word count maximum:500)
* A paper manufacturing
* An internal design office
1. Suppose that a firm is considering moving from a batch process to an assembly-line process to better meet evolving market needs. What concerns might the following functions have about this proposed process change: marketing, finance, human resources, accounting, and information systems? (Marks 1) (word count maximum: 150)
2. Take a tour of the Soap Factory and describe the process used? (Marks 1) (word count maximum: 100)

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**Answer:**