

**College of Administrative and Financial Sciences**

**Assignment 3**

**Deadline: /11/2019 @ 23:59**

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| Course Name: Knowledge Management | Student’s Name: |
| Course Code: MGT 403 | Student’s ID Number: |
| Semester: I | CRN: |
| Academic Year: 1440/1441 H |

**For Instructor’s Use only**

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| Instructor’s Name: |
| Students’ Grade: Marks Obtained/Out of | Level of Marks: High/Middle/Low |

**Instructions – PLEASE READ THEM CAREFULLY**

* The Assignment must be submitted on Blackboard (**WORD format only**) via allocated folder.
* Assignments submitted through email will not be accepted.
* Students are advised to make their work clear and well presented, marks may be reduced for poor presentation. This includes filling your information on the cover page.
* Students must mention question number clearly in their answer.
* Late submission will NOT be accepted.
* Avoid plagiarism, the work should be in your own words, copying from students or other resources without proper referencing will result in ZERO marks. No exceptions.
* All answered must be typed using **Times New Roman (size 12, double-spaced)** font. No pictures containing text will be accepted and will be considered plagiarism).
* Submissions without this cover page will NOT be accepted.

**Course Learning Outcomes-Covered**

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| ***Demonstrate ability to work with others effectively as a team member in knowledge management projects, related to case studies. (Lo 3.5 & 3.8).*** |
| ***The capacity to write coherent project about actual knowledge management case studies.*** ***(Lo 4.5).*** |

**Assignment Instructions: Approach I**

1. Copy and paste the following link in your internet browser.
2. <https://commons.erau.edu/>
3. The link will take you to website of “**Embry-Riddle Aeronautical University”**.
4. Copy the following title and paste it in “Search engine of website”.

“SUCCESS STORIES IN KNOWLEDGE MANAGEMENT SYSTEMS”

1. The search results will show you the above research paper. Click on “Download button” to download the PDF version of this research paper
2. Read the research paper thoroughly and answer the assignment questions.
3. Besides this research paper use other material also to support your answer.
4. Do not copy and paste material. Answer the questions in your own words.
5. Support each answer with minimum two scholarly references.

**OR**

**Assignment Instructions: Approach II**

1. Copy and paste the following link in your internet browser.
2. <https://commons.erau.edu/publication/559/>
3. The link will take you to webpage with direct access to the research paper titled,” ***Success Stories in Knowledge Management Systems”***
4. Click on “Download button” to download the PDF version of this research paper.
5. Read the research paper thoroughly and answer the assignment questions.
6. Besides this research paper use other material also to support your answer.
7. Do not copy and paste material. Answer the questions in your own words.
8. Support each answer with minimum two scholarly references.

**Assignment Question(s):**

Read the research Paper thoroughly and write down a comprehensive report highlighting following Points:

1. Role of information technology and Knowledge management systems in managing knowledge. (**1 Mark**)
2. The components of knowledge management systems. (**1 Mark**)
3. Paragraph on “Knowledge management success factors” highlighted by the authors in this research paper. (**200-300 Words**) ( **1 Mark**)
4. Summarized report on success stories of Siemens AG and Titan Industries. (**400-500 Words**) (**2 Marks**)

**Answer:**

1.

2.

3.

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