Southern New Hampshire University

IT 657 Milestone One Guidelines and Rubric: Overview of the Implementation Process

For Milestone One, you will submit a written report in which you will provide an overview of the implementation process (e.g., the ERP life cycle, business process reengineering, project management, and change management). Discuss the role of staff, vendors, consultants, and the organization in making the ERP implementation process successful.

Specifically, the follow critical elements must be addressed:

- **An overview of the implementation process** (e.g., the ERP life cycle, business process reengineering, project management, change management)
- **Key roles** (staff, vendors, consultants, and the organization)

Guidelines for Submission: This submission should be two to three pages (not including cover pages and resources if applicable), double spaced, with 12-point Times New Roman font and one-inch margins, and written in APA format.

Critical Elements	Exemplary (100%)	Proficient (90%)	Needs Improvement (75%)	Not Evident (0%)	Value
Overview of Implementation Process	Meets "Proficient" criteria, and ideas are substantiated with specific and relevant details	Accurately describes the ERP implementation process and uses specific details in explanation	Describes the ERP implementation process but lacks specific details	Does not describe the ERP implementation process	45
Key Roles	Meets "Proficient" criteria, and ideas are substantiated with specific and relevant details	Accurately identifies the key roles required for a successful ERP implementation, with specific details in explanation	Identifies the key roles required for a successful ERP implementation but lacks specific details or description is inaccurate	Does not identify the key roles required for a successful ERP implementation	45
Articulation of Response	Submission is free of errors related to citations, grammar, spelling, syntax, and organization and is presented in a professional and easy-to-read format	Submission is free of errors related to citations, grammar, spelling, syntax, and organization	Submission has major errors related to citations, grammar, spelling, syntax, or organization that negatively impact readability and articulation of main ideas	Submission has critical errors related to citations, grammar, spelling, syntax, or organization that prevent understanding of ideas	10
				Earned Total	**100%**