

BUS4476 Performance Improvement Assignment
Case Analysis Supplement

Instructions: You **MUST** indicate each “participating” member’s name on the assignment. This assignment is part of the group project paper grade! It will be attached to your final paper. Please note that you will not receive credit if you do not participate!

Group # ____ : _____

A. Group-Team Dynamics Assignment: **Indicate number of people on your team.**

1. Distinguish between a group and a team.
2. Review the four stages of team development: Forming, Storming, Norming, and Performing.
3. Discuss the following terms and concepts:
 - Team Norms
 - Team Cohesiveness
 - Team Conflict
 - Social Loafing
 - Virtual Teams
4. In class teams, how can team cohesiveness be improved?